

SOLUTIONS for agencies and caseworkers

Question: Why Did We Create the Certified Consultant Program?

That's an actual question we received recently, so we thought we would share our answer.

We developed the Certified Consultant Program (CCP) to address the challenges many agencies told us they face. Specifically:

- ▶ FPC use is sporadic. They own FPC training units, but they haven't had the time to get their parents up to speed and using FPC.
- ▶ They need advice and support to create a dynamic training program that fuses the best of online and in-person training.
- ▶ They like the cost-effectiveness of FPC, but budgets are tight and they would rather contract out some or all of their FPC account management tasks.



To learn more about the CCP, follow this link:

<http://www.fosterparentcollege.com/info/ccp-about.jsp>

The next 4-week training session starts September 7. Agencies that use FPC, or are planning to open an FPC agency account, are encouraged to send one or more agency staff members through the Certified Consultant Program (CCP) at a discounted agency rate.

New FPC Site Administration Features

We have been tinkering with our online management system in response to administrators' requests for more flexibility and control over their accounts. Specifically, now account managers can deactivate group members, transfer members between groups, and monitor changes made to members' accounts.

Members' accounts can now be deactivated. When an account is deactivated, any unused units will be revoked and credited to the agency account, freeing up units for use by other parents.

The Member Transfer feature has been expanded and refined. The existing transfer function ("Add Member") still allows administrators to transfer members into the group, but now they can transfer someone out of a group from the member account page and any units in that account are revoked and credited to the agency's account.

The new Member Account Change Log allows administrators to track changes made to member accounts. The log records account creations, unit assignments, unit revocations, transfers, deactivations, reactivations, login email changes, password resets, and member or partner name changes. Plus, it lists the date and the administrator who made the change. Only changes made after June 1, 2010 will be recorded.

What's Happening

The Advanced Parenting Workshops are on summer holiday. Workshops on Anger and Lying resume in September.

Join us at the 24th Annual Conference on Treatment Foster Care, August 1 – 4 at the Gaylord National Resort & Convention Center in National Harbor, Maryland.

We'll host a demo on Monday from 6:30 to 7:30; we are in booth 400 in the exhibit hall; and our very own Lee White and Dr. Rick Delaney will lead a workshop. Plus, we'll give away FPC training and DVDs. For more information call (800) 414-3382 ext. 113; e-mail mcole@ffta.org; or visit www.ffta.org.

Substance Exposed Infants is now available on DVD from SocialLearning.com. We convert most of our courses to DVD or CD-Rom for use in agency lending libraries and for use by people who do not have access to the internet. For a complete listing of titles on DVD, visit www.SocialLearning.com.

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